



In part, the Dallas PD's mission in serving the City of Dallas is to reduce crime, help people, and provide assistance at every opportunity with preventive, investigative, and enforcement services to increase citizens' overall satisfaction with public safety.

SUCCESS STORY:

## **Dallas Police Department**

Using Wireless Video Surveillance Technology to Help Fight Crime

#### **The Customer**

Created more than a century ago, the Dallas Police Department has a proud history of protecting the citizens of one of largest cities in the United States. With almost 3,000 sworn officers and another 500 in the civilian work force, the department can seemingly address almost any criminal challenge.

### The Challenge

Despite the size of the Dallas PD, it has and continues to be outnumbered by those who want to break the law. Up until recently, the department had limited options to combat unseen crime, other than encouraging citizens to report any criminal activity they witnessed. Add to that the fact that an increasing number of people were moving into the downtown district, and officials knew they faced a perilous challenge. The Dallas PD's leadership recognized that video surveillance would not only help catch criminals in the act, but it could also deter them from committing crimes in the first place. However, for budgetary and logistical reasons, a traditional wired system simply was not feasible.







#### **The Solution**

The Dallas PD set out to find a single company that could create the best blended wireless technology solution in the industry. A competitive bidding process eventually led to BearCom. BearCom then tapped four of its partners—SonyElectronics for the wireless IP video cameras, Firetide for the wireless mesh network, BridgeWave Communications for the wireless backhaul system, and OnSSI for the monitoring software—to create a video surveillance network that is the envy of other police departments nationwide. It is a wireless solution that is scalable and portable, giving the department remarkable flexibility to fulfill its mission of fighting crime.

#### The Results

"The wireless camera system from BearCom will dramatically improve our ability to monitor this area of the city. We can now provide our officers with critical, real-time information they can use to protect the public and themselves whenever an incident is detected," said Deputy Chief Tom Lawrence of the Dallas PD. Following the success of the initial installation, Chief Lawrence is anxious to deploy the system in other areas of Dallas.

"The wireless camera system from BearCom will dramatically improve our ability to monitor this area of the city."

### **Tom Lawrence**

Deputy Chief Dallas Police Department

Learn more about how BearCom's state-of-the-art wireless products and solutions can help increase productivity and deliver true mobility to your workforce. Call 800.527.1670 or contact one of our 26 branches across the U.S.:

ATLANTA, GA 800.417.6272 AUSTIN, TX 800.541.9333 BOSTON, MA 877.301.2327 CHANTILLY, VA 800.955.0003 CHICAGO, IL 800.900.2327 COLUMBUS, OH 800.782.5458 COSTA MESA, CA 800.513.2660 DALLAS, TX 800.449.6171 DENVER, CO 877.312.2327 DETROIT, MI 877.475.2327 FT. LAUDERDALE, FL 800.731.2327 HOUSTON, TX 800.856.2022 LAS VEGAS, NV 800.535.2489 LOS ANGELES, CA 800.546.2327 NASHVILLE, TN 877.454.2327 NEW YORK, NY & NJ 888.841.3600 ORLANDO, FL 877.640.2327 PHILADELPHIA, PA 877.319.2327 PORTLAND, OR 888.371.2327 RIVERSIDE, CA 800.314.2327 SACRAMENTO, CA 866.612.2330 SAN DIEGO, CA 877706.2327 SAN FRANCISCO, CA 800.953.2327 SEATTLE, WA 800.313.2327 ST. PAUL, MN 877.650.2327 WASHINGTON, DC 877.895.2327 **SUCCESS STORY:** 

# Dallas Police Department

Using Wireless Video Surveillance Technology to Help Fight Crime

BearCom provides a broad line of high-performance wireless communications products, services, and complete mobility solutions. Founded in 1981, BearCom is America's only nationwide dealer and integrator of wireless equipment, serves customers from 26 branch offices located throughout the U.S., has several affiliated offices around the world, and employs approximately 400 people. BearCom is headquartered in the Dallas, Texas area. For more information, visit www.BearCom.com.

BearCom Headquarters P.O. Box 559001 Dallas, TX 75355

800.527.1670

© 2010 BearCom. All rights reserved. The BearCom name and logo are registered trademarks of BearCom. The names and logos of any other companies or products mentioned herein may be the trademarks of their respective owners in the United States, Canada, and/or other countries.

SSDPD0110-0K

